



Craghall

JESMOND, NEWCASTLE-UPON-TYNE





WELCOME TO A REAL HOME FROM HOME

Located in secluded surroundings within the conservation area of Jesmond Dene in Newcastle,

Craghall provides residential care, including dementia and respite care, for 38 residents.

This impressive house has excellent views and stands in immaculate lawned gardens.

Craghall is very close to the shops and restaurants in fashionable Jesmond and is just minutes away from all the amenities on offer in Newcastle City Centre.

'94.5% of our residents and families say their experience in a Wellburn Care Home was either good or excellent.'

'91% of our rooms are always occupied meaning our homes are thriving.'





*“ With Craghall you have the feeling
of home and not just being in a home. ”*

Carol Crowther

Our pledge to you

If you visit Craghall we believe you will see for yourself why it is the perfect home for you or a loved one. As a family-run company we pride ourselves on offering care without compromise and we pledge to provide the best care, accommodation and facilities in a relaxed and friendly environment.

'Wellburn invests £1.5 million a year refurbishing our homes.'

Activities

Stimulation and relaxation is a very important part of the care we offer. We focus on a balance of one-to-one and group activities, depending on the preferences of our residents.

The residents and families are consulted and have input into our activity programme, which changes monthly. Examples of activities held at Craghall include board games, seasonal events, baking, flower arranging, music and dancing, arts and crafts, keep-fit and aromatherapy. We have our own minibus which means we are able to take our residents on regular visits to local tourist and historical centres.

'We buy from over 35 local food suppliers; thus supporting local farmers and producers.'

Other services

Medical attendance is provided by the local General Practitioners. Residents can continue with their own doctor should they move within the immediate area. A Chiropodist visits every six to eight weeks and a visiting Dentist and Optician provide annual check-ups, although additional visits are arranged to suit individual needs. Also on hand are a Hairdresser, who comes weekly, and a Physiotherapist and Aromatherapist, who also visit regularly.



Accommodation and facilities

At Craghall accommodation is provided for 38 residents in 34 single and two married suites, the majority of which are en-suite. Six of the bedrooms are allocated to people with dementia. There is no segregation only an understanding that these residents need added care and support.

Residents may, if they wish, personalise their room with their own furniture and possessions. There is 24-hour room service, and all rooms are equipped with television and telephone points. A lift is provided for easy access to first floor rooms.

Three separate lounge areas available for those taking part in activities, enjoying company or quieter moments. A colour television and DVD player is available, along with an in-house film/music library and large print books.

A spacious dining room means residents can enjoy meals together if they wish. Our produce is locally sourced and is, in many cases, organic, with a varied menu of freshly cooked dishes. Special diets are also catered for.

Our large gardens provide the perfect tonic for residents who enjoy being out in the great outdoors.

'Our gardens have won over 25 Awards over the last three years.'



“Our home is
your home,
so just pop in.”

Our home is your home

Choosing a residential home for yourself or a loved one is never easy. Should you decide to come to Craghall, whether it is long-term or simply for a bit of a break, we hope you will make our home your home.

Allow our staff to spoil you with old-fashioned hospitality, together with high standards of service that provide you with quality and value. Our staff are on duty 24 hours a day to attend to any request you may have, however big or small.

Your friends and relatives are very welcome at all times and they can spend as much time in the home as they wish.

If you are undecided which home to choose, please come to Craghall as our guest and join us for lunch so you can sample the happy, friendly, family atmosphere for yourself.

***'65% of our care staff are trained with NVQ qualifications.
Our Regulator's standard is 50%.'***

Fees

Fees vary according to room allocation and the level of service required. Our manager will be pleased to discuss our rates with you on requests. Financial support may also be available and we will be pleased to assist with advice on financial matters at any time.

Our high standards of care are available to all members of the community whether publicly or privately funded – there is no distinction.





Jesmond Dene - Close to Craghall

Where we are

The home is based between South Gosforth and Jesmond, we are set off Matthew Bank on the corner of Castles Farm Road next to the tennis club.

For further information or to arrange a visit; contact us, or simply pop in.

Craghall

Matthew Bank, Jesmond, Newcastle upon Tyne NE2 3RE

Telephone: 0191 284 6077 email: craghall@wellburncare.co.uk

www.craghall-carehome.co.uk



Our other homes and their locations



Eighton Lodge, Low Eighton, Gateshead NE9 7UB
Tel: 0191 410 3665



Garden House Residential Home, Spittal, Berwick TD15 1RD
Tel: 01289 330 942



Glenholme Residential & Day Care, Roker, Sunderland SR6 9PU
Tel: 0191 549 2594



Grimston Court, Hull Road, York YO19 5LE
Tel: 01904 489 343



Heatherdale, Broomhill, Northumberland NE65 9RT
Tel: 01670 760 796



Nightingale Hall, Richmond, North Yorkshire DL10 4UB
Tel: 01748 823 003



Riverhead Hall, Beechwood Lane, Driffield, E. Yorks YO25 6NU
Tel: 01377 253 863



Rosevale, The Village, Wigginton, York YO32 2PR
Tel: 01904 764 242



Ryton Towers, Ryton, Gateshead NE40 3PG
Tel: 0191 413 8518



St Catherine's, Shipton by Beningbrough, York YO30 1AH
Tel: 01904 470 644



St. George's, Harraton, Washington NE38 9AH
Tel: 0191 419 1878



Wellburn House, Ovingham, Northumberland NE42 6DE
Tel: 01661 834 522



Whorlton Grange, Westerhope, Newcastle NE5 1ND
Tel: 0191 214 0120

Craghall Matthew Bank, Jesmond, Newcastle upon Tyne NE2 3RE
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Registered with the National Care Standards Commission for 38 residents and 6 dementia clients



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